Your online reimbursement claims

Claim reimbursement of your expenses by sending us your medical bills electronically!

Advantages



No more paper, envelopes, or stamps...



Track the status of your reimbursement claim.



Protect the security and privacy of your data.



Your customer service receives your medical bills instantly.



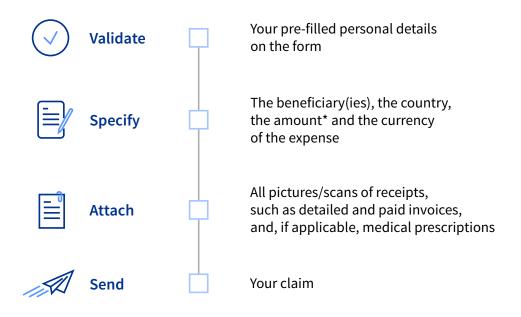
How does it work?

1. Log in

to your online member portal or your myHenner mobile app

2. Click on

"Ask for a reimbursement" or "Request a reimbursement"



If your Henner health insurance coverage is complementary to another health insurance (e.g. social security), simply send us the reimbursement statement you have received from your primary insurance and indicate the original expense amount.

^{*} The amount you can claim for reimbursement online may be limited. If so, this amount will be indicated and you will have to send us the respective invoice by post.